Pavlov's
Frequently Asked Questions

o **How do I run a speed test?**
— Visit Your Pavlov Media Internet Center!

o **Where do I go to pay my bill?**
— http://myaccount.pavlovmedia.com

o **Where can I submit an event coming up in my town?**
— www.pavlovmedia.com/events

o **What to do if I cut/break my Internet line?**
— Call Tech Support
888.799.7249

o **How can I improve my connection in other parts of my house?**
— Call Tech Support to talk to our team about purchasing an extender
888.799.7249

o **I bought a 1 Gbps package, and now when I do my speed test it is lower. Why?**
— Call Tech Support for more information
888.799.7249

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