



# The Residential Restoration Process

Congrats! You are now a Pavlov Media customer with High-Speed fiber Internet. In a few weeks, after the installation process, our burial team will come out to direct-bury (bury with your hand) the fiber from the vault to the home. This process allows our team to slice the ground with a shovel and push the fiber into the ground. This results in no mess!

The restoration team will then come out and clean up where the drilling process was done. This team will remove any extra rock or dirt left behind while cleaning up the area by laying fresh grass seed around in-ground vaults and filling any holes exposed. Their overall job is to make the area look as good as new.

For questions regarding our Post-Construction Care Team, call: 888.799.7249 option 6

For any Technical Questions,  
call 888.7999.7249 option 3  
to talk with our Network Operation Center

